



Purchase School Lunches Online

Ordering lunches has never been easier!

Chandler Preparatory Academy has partnered with Boonli to provide a secure, fast, and easy-to-use online ordering system that allows parents to view our lunch menu, order, prepay and manage student lunches on the web.

Registration and Ordering starts on: July 31, 2018

New Parents

1. **GO TO: [HTTPS://GREATHEARTS.BOONLI.COM](https://GREATHEARTS.BOONLI.COM) - (please bookmark this page)**
2. **Click on Register:** Password is: **chandlerprep3**, add account, profile(s) information
3. **Sign In** and follow the tutorial.
4. Check out & pay – Please **be sure to complete the check-out process**. Do not close your browser prior to receiving the confirmation display or your order may be interrupted and not fully processed. Items left in your shopping cart will not be processed and **your order will not be placed**.

Returning Parents

1. **GO TO: [HTTPS:// GREATHEARTS.BOONLI.COM](https://GREATHEARTS.BOONLI.COM) - (please bookmark this page)**
2. Sign In with your username & password (all usernames and passwords should remain the same as last year). Email hotlunch@chandlerpreppso.org if you need to reset your password.
3. Update Contact Information, User Profiles and Payment Information.
4. Once updated – 'Go to Home Menu'. Click the arrows to proceed to the month for which you'd like to place an order, then click on the link for the correct Quarter.

QUESTIONS

FOOD or POLICY (Missed/Late Orders, Credits, and Changes/Cancellations):

email hotlunch@chandlerpreppso.org and we'll get back to you.

TECHNICAL SUPPORT (help navigating the site): Click the "Support" in the lower right corner.

PAYMENT INFORMATION The program accepts payment by Debit Card or Credit Card: Visa, MasterCard & Discover.

- **Ordering for more than one student?** Please be sure to add all items to your student(s) into the shopping cart **BEFORE** checking-out.
- **Be sure to proceed to checkout** and process your payment. Orders that are left in the shopping cart will NOT be processed and your student(s) will not be included in the lunch service.

MINIMUM ORDER FEE: A minimum \$10.00 order is required for new or changed orders – otherwise a \$1.00 fee will be charged.

Thank you for participating in our school lunch program!

Frequently Asked Questions

How do I get started?

See reverse side of this page and follow directions either for **New Parents** or **Returning Parents**. Then you are ready to place your lunch orders!

Is there a charge for registration?

No, Chandler Preparatory Academy does not charge a fee to register.

How often are the menu's posted?

The PSO Hot Lunch Team uploads the new menu quarterly (July, October, January, & March). An email is sent out to all registered users when the new menu is uploaded. This information is also added to the CPA newsletter in the PSO section.

When can orders be placed?

As soon as the menus are loaded, you can order ahead thru the end of the current quarter.

Can I order the same day as delivery?

No, orders need to be placed in advance. We work with restaurants and need to give them ample time to fill and deliver the orders. There is a rolling lock-out with 3 days between when the order is placed and when the order is delivered (i.e., for a Monday lunch delivery, the orders need to be placed by midnight of the previous Thursday and for a Tuesday lunch delivery, the orders need to be placed by midnight of the previous Friday, and so on.)

How do I pay?

The website accepts payment by Debit Card or Credit Card: Visa, MasterCard, & Discover

Is there a Minimum Order required?

A minimum order of \$10.00 is required for *new or changed* orders – otherwise a \$1.00 fee is charged.

What if I need to change, cancel or forgot to order?

Changes can be made until the ordering closes for the delivery day of the lunch you are changing (i.e., for a Monday lunch delivery, the orders need to be changed by midnight of the previous Thursday and for a Tuesday lunch delivery, the orders need to be changed by midnight of the previous Friday.) *Once the ordering for that day has closed no changes or cancellations can be made. No late orders can be placed.*

Can you assist with special/last minute orders?

No, unfortunately not.

Can I receive credit for missed lunches?

Credits are not applied due to illness or unexpected absence from the school, such as a field trip.

What if there is an error with my student's lunch or I make a mistake?

Email hotlunch@chandlerpreppso.org and we will do our best to set things right!